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Cancel purchase

Clara Hardarsson - 2025-06-27 - [Guides for purchasing through Skolon](#)

It is always possible to cancel a purchase in Skolon within 14 days of completing the order.

Here's how to do it:

- Go to the School Admin tool from My Apps
- Click on Tools in the menu on the left
- Click on Order History in the top menu
- If it is possible to cancel the order, you will see the following button to the right of the order



- Click the button to cancel the order

The screenshot shows the Skolon School Admin interface for 'Lower Secondary School'. The left sidebar contains navigation options: Settings, Users, Tools, Templates, Widgets, and Skolon Pass. The main content area is titled 'Settings' and features three summary cards: 'Users at your school' (134), 'Number of classes' (15), and 'Available tools at your school' (42). Below these cards is a list of settings categories: 'Settings' (with sub-items: Contact details, Adjustments, School unit codes), 'Function settings' (with sub-items: Home, User settings, Welcome message, Share to Classroom, Share to Microsoft Teams, Purchase rights), and 'Support' (with sub-items: Contact us, Request results). A 'Back to My Collection' link is at the bottom left, and a 'Do you need help?' button is at the bottom right.