External delivery of licences

Clara Hardarsson - 2026-02-11 - Manage tools

Some of the products in Skolon Store are delivered externally, outside of Skolon. These are called "external tools" which means they do not yet have an integration for licence delivery in the platform.

Licences for external tools must be managed and assigned by the supplier from whom you purchased the licences.

The purchaser receives an order confirmation from Skolon via email, as well as information from the supplier on how licence management and assignment works with them.

When ordering an external tool from Skolon Store, it is clearly indicated as follows:

- An icon with a broken link is shown on the tool.
- The delivery method is clearly stated in the shopping basket.
- When you check out a shopping basket with external tools, a dialogue box appears informing you about this again.
- The order confirmation sent from Skolon also shows that the licences are delivered externally.

