Failed login

Pär Wallin - 2023-09-14 - Frequently asked questions

Oops! Have you just tried to log in to Skolon but received an error message?

The reason is that Skolon couldn't find any user account for you with us.

The most common reasons for not finding an account usually are:

1. The user account doesn't exist in Skolon at all, or
2. The email address or other value used for login doesn't match between the school's login and what's in Skolon.

How can I resolve the issue?

If you are a student...
Contact your teacher or an administrator at your school and let them know that you can't log in to Skolon.

If you are a teacher or other staff member at a school...
Contact an administrator at your school or an administrator for the entire school authority and inform them that you can't log in to Skolon.

If you don't know who the administrator at your school is, you can, of course, contact us, and we will assist you further!