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Cancel purchase

Clara Hardarsson - 2025-06-27 - [Guides for purchasing through Skolon](#)

It is always possible to cancel a purchase in Skolon within 14 days of completing the order.

Here's how to do it:

- Go to the School Admin tool from My Apps
- Click on Tools in the menu on the left
- Click on Order History in the top menu
- If it is possible to cancel the order, you will see the following button to the right of the order



- Click the button to cancel the order

The screenshot shows the Skolon School Admin tool interface. The left sidebar is titled 'Lower Secondary School' and includes links for Settings, Users, Tools, Templates, Widgets, and Skolon Pass. The main content area is titled 'Settings' and displays three summary statistics: 134 Users at your school, 15 Number of classes, and 42 Available tools at your school. Below these are three sections: 'Settings' (Contact details, Adjustments, School unit codes), 'Function settings' (Home, User settings, Welcome message, Share to Classroom, Share to Microsoft Teams, Purchase rights), and 'Support' (Contact us, Request results). A 'Do you need help?' button is located in the bottom right corner. A small circular icon with a question mark is overlaid on the left side of the main content area.