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Support for tools in My Apps

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For each tool in My Apps, you can access the respective provider's support pages. Right-click on the tool, then click on Help in the menu.

The screenshot shows the Skolon My Apps interface. At the top, there are navigation links: 'Upper Secondary School' (dropdown), 'My apps' (selected), 'Skolon app store', 'Teachers' room', and 'Demo' (dropdown). Below the navigation is a search bar with the placeholder 'Searching for tools...'. The main area is titled 'My apps' and contains a grid of tool icons. The tools listed are: Skolon apps, Skolup AI, Canva for Education, WeVideo, Book Creator for Education, Google Classroom (with sub-items: Homework for the 7th of February, Due date: 2025-02-07, Unspecified; and Exercise 6A, Due date: 2025-01-31, Unspecified), Soundtrap for Education, ClickView, Equatio, W3Schools Basic, Mathplanet, Google Classroom, Digexam, Creaza Core, Grow Planet, ActivityAngel, and Mindomo. To the right of the grid, there is a sidebar with a 'Contents (33)' section and a 'Hello there,' chat feature. The chat box says: 'Chat with our chatbot to ask questions, get help, and find the answers you need.' A 'Documentation' link is visible on the right side of the sidebar.

Support Guidelines

- **If you are missing licences for a tool: Contact your administrator** - Here is a guide on how to [Contact your administrator](#)
- **If you have licences for a tool but it won't open: Contact [Skolon Support](#).**